



2018-211-7
276739

Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Text PSCAGENDAS to 3949

To receive an alert when Meeting Agendas are released

Date*: June 17, 2018

Individual Complaint Form

RECEIVED
JUN 22 2018
PSC SC
MAIL / DMS

Complainant or Legal Representative Information:

* Required Fields

Name * Kevin Marra
Firm (if applicable)
Mailing Address * 515 Robert Daniel Drive Apt 2201
City, State Zip * Daniel Island SC 29492 Phone * 843-564-8303
E-mail kevin.marra@gmail.com

Name of Utility Involved in Complaint: * JMS Worldwide LLC

Type of Complaint (check appropriate box below.) *

☐ Billing Error/Adjustments ☐ Deposits and Credit Establishment ☐ Wrong Rate ☐ Refusal to Connect Service
☐ Disconnection of Service ☐ Payment Arrangements ☐ Water Quality ☐ Line Extension Issue
☒ Service Issue ☐ Meter Issue
☒ Other (be specific) Fraudulent billing, extortion and intimidation, threats of violence

Have you contacted the Office of Regulatory Staff (ORS)? * ☒ Yes ☐ No Name of ORS Contact: Tom Allen

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

Richard Johnson blatantly stole from me in April 2018. He overcharged by 300%, he fabricated hours worked, his team lead Cameron Bright intimidated my wife when she asked questions about the invoice, Richard Johnson forced me to sign a credit authorization to remove my things from his possession and he has even threatened me if I continue to help people seek justice against him.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

Richard Johnson is out of control and is taking advantage of SC residents on a regular basis. I ask that Richard's license be revoked. He is regularly preying on the most vulnerable residents of the state, including elderly residents, he (and his team) intimidate women on a regular basis and overcharge from people of modest means and he holds their possessions as ransom until people pay.

****I GIVE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA PERMISSION TO PUBLISH THIS COMPLAINT AND ITS CONTENTS ON THE COMMISSION'S WEBSITE (dms.psc.sc.gov), AND I UNDERSTAND SUCH INFORMATION MAY BE SUBJECT TO PUBLIC SCRUTINY OR FURTHER RELEASE.** ☒ Yes ☐ No

Kevin Marra
Complainant's Signature* (MUST BE SIGNED, DO NOT PRINT)

STATE OF SOUTH CAROLINA)
COUNTY OF Berkeley)

VERIFICATION

I, Kevin Marra verify that I have read my complaint filed on 6/17/18
Complainant's Name * Date *

and know the contents thereof, and that said contents are true.

Kevin Marra
Complainant's Signature * (MUST BE SIGNED, DO NOT PRINT)

Internal Use Only

Processed By	Date
H.E.	